

# service report for service no. \_\_\_\_\_



<input type="checkbox"/> repair	<input type="checkbox"/> maintenance	<input type="checkbox"/> maintenance contract	<input type="checkbox"/> delivery / installation
device type		business hours	
serial number		distributor name	
date of delivery		street	
<input type="checkbox"/> no changes according to order		ZIP code / city	
company / organisation		phone / direct	
contact person		location / room no.	
customer no.			

**D2 error description (according to the customer's explanation)**

operating data read from MCU 2  MCU 3  MCU 4  MCU 5  MCU 6  from UserTerminal / para control before starting the work.

description	MCU 2-5	MCU 6	parameter	unit	description	MCU 2-5	MCU 6	parameter	unit
total distance:	OP 02	114		km	speed measuring:	OP 11	146		
operating hours (incl. stand-by):	OP 03	111		h	speed measuring increments:	OP 34	149		incr/10m
operating hours (active):	OP 04	110		h	interval oil message:	OP 35	130		km
software user interface:	-	001			interval service message:	OP 37	131		months
firmware MCU (before update):	OP 05	002			elevation motor active time:	-	112		km
image-version:	-	004			max. speed running belt:	OP 48	144		km/h

**D3 immediate action / work performed in the service call:**

device cleaned <input type="checkbox"/>	oil level OK <input type="checkbox"/> , too much <input type="checkbox"/> , lubricated with: _____ ml SPS- B16: _____	running belt <input type="checkbox"/> tightened / <input type="checkbox"/> released: _____ turns
check list device checked <input type="checkbox"/>	check list accessories checked <input type="checkbox"/>	trial run OK <input type="checkbox"/>
belt movement during reverse belt rotation: _____ turns	options file saved as a PDF-file (from MCU4 version 4.05.1) <input type="checkbox"/>	n/a <input type="checkbox"/>
direction: left <input type="checkbox"/> right <input type="checkbox"/>	Log + options saved on the USB-stick (MCU6) <input type="checkbox"/>	n/a <input type="checkbox"/>

firmware update to version \_\_\_\_\_  is already the latest one  update rejected by customer

pre-set device type (e.g. 1.7 for h/p/cosmos mercury from manufacturing date 2008): \_\_\_\_\_ (not applicable for MCU6) MCU6 not applicable

The safety checks and electrical measurements, required after each service visit, were performed according to DIN VDE 0701-0702 (DIN EN 50699) (sports equipment), or VDE 0751-1 (IEC / DIN EN 62353) & IEC TR 62354 (medical equipment), at the end of all service work in accordance with test protocol cos11690en-03e. Next check is due on: \_\_\_\_\_

qty	spare part name	order no.	serial / batch no. dismantled	serial / batch no. installed

lubrication and cleaning material flat rate  shipping costs  base sticker [cos11787]  safety control sticker, year: \_\_\_\_\_ [cos14543-yyyy]

start time: _____ o'clock	working time: _____ h	<input type="checkbox"/> distance flat rate for _____ km
driving distance (one way) _____ km	travel time (one way) _____ h	<input type="checkbox"/> total trip <input type="checkbox"/> distance proportional

**comments / notes:**

**final report**

described problem was solved due to this service / installation was successful, the device can be used without limitations.

described problem was not solved completely, the device can be used with following limitations: \_\_\_\_\_

place, date	stamp / signature customer, name in printed letters	signature technician, name in printed letters
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